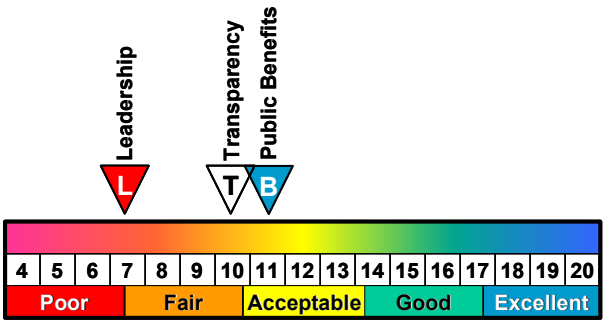
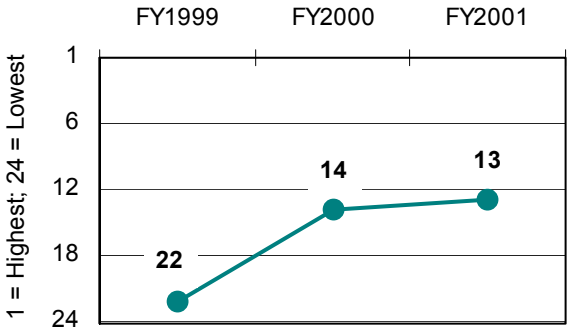
Department of Commerce (DOC)

FY 2001 Rank: 13

FY 2001 SCORES



Total Score: 28 (out of a possible 60)



Transparency

- Links to the report appear on the main DOC web page, and on the budget office's page.
- Report is very long with few navigational aids (e.g., table of contents) or summary tools (e.g., graphics).
- Measures are explained and accompanied by description of process, but not of data quality.
- Report provides targets and actual results for each measure from 1999 to 2003.

Public Benefits

- Strategic goals are activities, performance goals are mostly outputs rather than outcomes.
- Actual departmental measures, however, are more outcome-oriented than the goals they support.
- Nothing presented ties achievements cited by the department to the department's activities.
- Each bureau links its resources and funding to individual performance goals but with little additional discussion or analysis.

Leadership

- Although department leadership appears positively disposed to results, their plans are insufficiently clear and rest on a weak results foundation.
- Summaries do not indicate which goals were met.
- No mention made of departmental challenges, and discussion of bureau challenges are discussed as if the department itself has no responsibility, but is instead acting as a consultant.
- Program Changes and Priorities section indicates a potential shift in strategy; however, the changes do not spring from current performance information.