Health and Human Services Performance Update

The Performance Institute

IN THIS ISSUE: October 2005

NATIONAL WORKFORCE EXCELLENCE SUMMIT November 7 - 9, 2005 | Washington, D.C.



Special Newsletter Subscriber Offer: Register for the 2005 National Workforce Excellence Summit and two workshops for only $1000! That's over $600 in savings! Register now at www.WorkforceExcellence.org

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The Performance Institute is helping government manage for RESULTS! *See how well your organization measures up. Take our free Performance Measurement Assessment: www.PerformanceWeb.org/Survey/*

*** If you find this newsletter useful and informative please forward it to your friends and colleagues! ***

UPCOMING EVENTS

2005 National Workforce Excellence Summit
November 7-9, 2005 | Washington, DC

The 2005 National Summit on Gang Violence
December 7-9, 2005 | Arlington , VA

2005 Arizona State Grants Summit
November 14 –15, 2005 | Phoenix, AZ

Ohio State Grants
December 5-6, 2005 | Columbus , OH

The 2005 National Suicide Prevention Training
December 5-6, 2005 | Arlington , VA

The American Association of Grant Professionals presents **The Power of Mission Centered Grantsmanship** 7th Annual Conference, October 26-28, 2005, in Scottsdale , Arizona . AAGP invites all grant writers, grant consultants, grant administrators and fundraisers to attend 34 workshops offered including such topics as: Trends in the Grant Profession; Grantseeking on the Internet; Technology Trends and Grants; All Day Grants Workshop; and Performance and Outcome Measures. For more information or to register please visit: http://www.grantprofessionals.org/

Results-Based Management in Social Services & Public Health

Department of Labor Continues to Stay "Results-Oriented" with PMA

Recently, the Department of Labor released a report promoting their work on the President's Management Agenda (PMA). In sticking with the PMA, the Department of Labor has vowed to be truly results-oriented, focusing on performance rather than process, which is clearly evident with the DOL scoring Green on all five area of the PMA. In implementing the PMA department-wide, DOL credits its Management Review Board, which monitors progress by regularly reviewing department-wide reform implementation. The report goes on to credit the work and innovations the DOL has done to get to green on the other pillars of the PMA. To read the report in full, please visit: http://www.dol.gov/dol/pma/pma_results.htm

The 2006 Social Services Performance Summit: Call for Papers

The Performance Institute is hosting the 2006 Social Services Performance Summit, March 23-25, 2006 in Arlington, VA. If your organization is interested in being featured at the conference, please submit all papers and requests to Amy Shioji, Director, Center for Social Policy at shioji@performanceweb.org, or at (703) 894-0481 x225. Please note: All requests must be submitted no later than November 15, 2005 to be considered for the conference.

The 2006 Social Services Performance Summit
The Most Comprehensive Event of the Year for Social Services Performance Management
March 23-25, 2006
Arlington, VA

The 21st century mandate to health and social service organizations is clear: operate more efficiently and serve stakeholders more effectively. From the recent wave of management reforms sweeping across government, social service organizations at all levels are increasingly under pressure to measures the performance of their programs and report results to their stakeholders. Ensure that your organization achieves full compliance and successful implementation of the increasing performance management reforms in social services.

What You Will Learn:

- Measuring for results
- Model performance measures for social services
- Collecting and reporting data
- Program evaluation for social services programs
- Reporting mandates
- Performance-based contracting
- Case management strategies
- Effective grants management

Become a Certified Government Performance Manager® (CGPM)!

Many government managers are now opting to receive a formal Government Performance Management Certification. To address this need, the Institute offers a Certificate in Government Performance Management. Completing a certification program is easy. Just attend the three “core” performance management courses and an additional three “elective” courses based on the topics that meet your agency’s unique needs. The skills you acquire will then be used to complete a “demonstration project” on a particular issue that you and our department are facing, which will then be evaluated by an expert member of our staff .

Child, Family and Youth Services Innovations

Administration for Children and Families Awards $1.1 Million for Ten Child Support Projects

The Administration for Children and Families (ACF) at the U.S. Department of Health and Human Services (HHS) announced $1.1 million in federal funding for ten demonstration projects to advance the performance of the nation's child support enforcement system. The grants are designed to help families achieve self-sufficiency and promote stability for children and their families. The grants are awarded under the authority of Section 1115 of the Social Security Act and are designed to improve the financial well-being of children or improve the operation of the child support enforcement program . For more information please visit: http://www.acf.hhs.gov/news/press/2005/OCSE_demos.htm

Millions Awarded to States for Increasing Adoptions

The U.S. Department of Health and Human Services' Administration for Children and Families (ACF) announced millions in payments to 24 states, the District of Columbia and Puerto Rico for increasing the number of children adopted from state-supervised foster care in fiscal year 2004. ACF is providing an incentive payment to states that completed more adoptions in 2004 than in the baseline year, which is the higher year of 2002 or 2003. Payments are also given for increases in the adoption of older children, as well as for children with special needs. The adoption incentive awards were originally enacted as part of the Adoption and Safe Families Act of 1997, and more recently were extended and expanded to focus on older youth by the Adoption Promotion Act of 2003. For more information, please visit: http://www.acf.hhs.gov/news/press/2005/adoption_incentives.htm



Workforce Development & Self-Sufficiency Innovations

DOL Announces National Emergency Grant for Hurricane Katrina Recovery and the Creation of 10,000 Temporary Jobs

U.S. Secretary of Labor Elaine L. Chao recently announced a National Emergency Grant of up to $62.1 million, with an initial release of $20.7 million, to provide approximately 10,000 temporary jobs for dislocated workers to help in recovery and clean-up in the aftermath of Hurricane Katrina. The Labor Department grant, given to the Louisiana Department of Labor, will be used for demolition, renovation and reconstruction of destroyed public structures, facilities and lands in coordination with other agencies providing services to affected communities. National Emergency Grants are part of the Secretary's discretionary fund and are awarded based on a state's ability to meet specific guidelines. For more information, please visit: http://www.dol.gov/opa/media/press/eta/ETA20051678.htm

The 2005 National Workforce Excellence Summit , November 7-9, 2005 in Washington , D.C: Developing a Rapid Response to Dislocated Workers

In the aftermath of Hurricane Katrina, over 750,000 workers have been left without jobs. The 2005 National Workforce Excellence Summit will offer partnership strategies and one-stop innovations with state and local workforce investment systems to offer services to help workers and employers deal with the effects of layoffs and disasters. Learn to develop a system that will increase efficiencies and effectiveness in service delivery and program administration through supporting an integrated, rapid response, and the National Emergency Grant (NEG) model. Learn how states can apply for NEG funds that can be used to temporarily employ dislocated workers on projects that provide food, clothing, shelter and other humanitarian assistance for disaster victims. For more information or to register, please visit: http://www.workforceexcellence.org/

New Web Site Features Multilingual and Multicultural Strategies for Serving Job Seekers and Workers with Limited English Proficiency

The Employment and Training Administration (ETA) at the Department of Labor has recently established a new Web Site that provides multilingual and multicultural strategies for serving job seekers and workers with Limited English Proficiency (LEP). The focus of these resources is primarily on adult services through the One-Stop Career Center system, although materials from Unemployment Insurance, dislocated worker, and other types of program s are included, as well as a few examples from programs serving LEP youth. For more information please visit: http://www.doleta.gov/usworkforce/whatsnew/eta_default.cfm?id=1251

Grants, Contracts & Partnerships News

DOL Announces $75 Million National Emergency Grant to Assist Over 37, 500 Louisiana And Mississippi Evacuees Displaced by Hurricane Katrina

The U.S. Department of Labor has announced a National Emergency Grant (NEG) of up to $75 million to provide assistance to approximately 37,500 individuals who have been evacuated to the state of Texas as a result of damage caused by Hurricane Katrina. The grant, given to the Texas Workforce Commission, will hire workers in temporary jobs providing food, clothing, shelter and humanitarian assistance for victims. For more information, please visit: http://www.dol.gov/opa/media/press/eta/ETA20051679.htm

DOL Gives $12 Million in Training Grants to Alabama , Louisiana , Mississippi and Texas

The U.S. Department of Labor announced $12 million in grants to Alabama, Louisiana, Mississippi and Texas to train workers for jobs critical to the economic recovery of the Gulf region. Each state will receive funds to train workers in the following industries: construction, energy, health care, transportation and the safety-security sector. Funding will be used for short-term training that provides a quick return to employment, as well as career paths for participating individuals using community college program s that lead to industry-recognized credentials, certifications, licenses and degrees. The public workforce investment system will provide referral assistance to place trainees in jobs where there is a critical need and be directly involved in strategic hiring partnerships with employers in affected areas. For more information, please visit: http://www.dol.gov/opa/media/press/eta/ETA20051702.htm

HHS Awards $49 Million From Compassion Capital Fund

The U.S. Department of Health and Human Services (HHS) announced awards totaling $49 million through the Compassion Capital Fund (CCF). The awards are designed to help grass roots, faith-based and community organizations enhance their ability to provide a wide range of social services to those in need including the homeless, at-risk youth, rural communities, the elderly and families transitioning from welfare to work. The Compassion Capital Fund, a key component of President Bush's faith-based and community initiative, is designed to help community organizations partner with the federal government to strengthen social services. Since the program began in 2002, $148 million has been given to more than 3,000 organizations including sub-awards from intermediary grantees. For more information please visit: http://www.acf.hhs.gov/news/press/2005/continuation_awards.htm

HHS Gives Grants to 17 States to Help Persons with Disabilities

HHS Secretary Mike Leavitt announced $28.5 million in grants to 17 states to help people of all ages with disabilities or long-term illnesses live in their homes and participate fully in community life. The grants are part of President Bush's “New Freedom Initiative,” which promotes the goal of community living for individuals with disabilities and long-term illnesses. Under this initiative, which began in 2001, 10 federal agencies work with states and other entities to remove barriers to community living. For more information please visit: http://www.dhhs.gov/news/press/2005pres/20050926.html

Head Start Grants $15 Million to Help Hurricane Evacuees

The U.S. Department of Health and Human Services (HHS) granted $15 million in emergency funding to assist Head Start and Early Head Start grantees in providing services to children and families displaced by Hurricane Katrina. The $15 million announcement will enable Head Start and Early Head Start grantees to provide services to evacuee children and families over the next 30 days. To receive services, a family must have been forced to leave their home because of Hurricane Katrina. In addition, HHS is collaborating with Head Start and Early Head Start grantees to ensure health services associated with Head Start are provided to the needy as quickly as possible. For more information please visit: http://www.hhs.gov/news/press/2005pres/20050912.html

Program Spotlight:
The WorkKeys Program: Improving the Quality of America's Workforce

WorkKeys is a job skills assessment system which measures “real world” skills that are believed by employers to be critical to job success. The WorkKeys program enables educators to identify the gaps between student skills and employment needs to boost students' success in entry-level jobs in industries such as manufacturing, healthcare, law enforcement, and other high-growth training industries. WorkKeys offers assessments to measure various foundational workplace skills such as teamwork, writing and listening skills, applied technology, etc. Hundreds of thousands of WorkKeys assessments are administered each year to help individuals assess their current skill levels and to determine how improving their skills can lead to better-paying jobs.

WorkKeys also features a job profiling component that offers organizations a way to analyze the skills needed for specific jobs and to describe those needs to educators, students, and job applicants. Job profiling identifies the workplace skills and the WorkKeys skill levels an individual must have to perform successfully. By comparing job profile information with

individuals' scores on the WorkKeys tests, organizations can make reliable decisions about hiring, training, and program development. To learn more about the WorkKeys Program, or to find the nearest WorkKeys location, please visit: http://www.act.org/workkeys/centers.html

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The **Health & Human Services Performance Update** is provided as an informational newsletter to all social services, public health and workforce development agencies about news and innovations in performance management reforms in social service and public health programs.

The **Performance Institute** is a private think tank that serves as the nation's leading authority and repository on performance-based management practices for government organizations. Its mission is to identify, study and disseminate the leading management innovations pioneered by "best-in-class" government programs at federal, state and local levels. Through its national conferences on pressing issues, interactive executive training programs, and best practice research projects, the Institute provides cutting-edge expertise in the design, implementation and evaluation of strategies to solve operational challenges and enhance government performance.

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